



BTTT APP ACCOUNT ACCESS – FORGOT PASSWORD

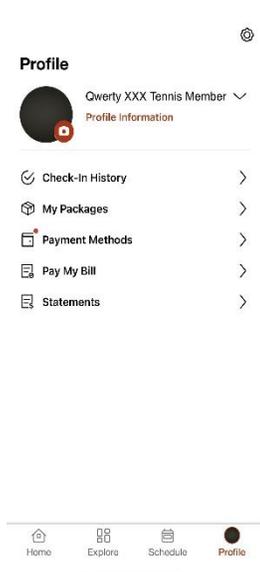
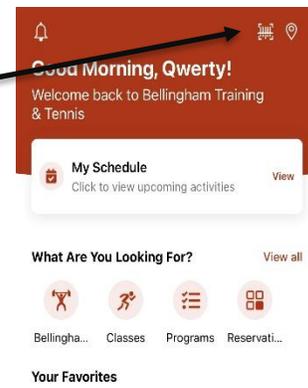
1. On Welcome page window – click “Forgot Password”
 - a. **Do NOT click on “create account”; that will make a duplicate account without your member privileges.**
2. Enter your email address and click “Send Email”. Now check your email, you will receive a recovery email from BTTC with a “Reset Password” link. Use this link to create your password for your login.
3. Once your password has been set you can log in on the Welcome page. **If you don’t know your username/login, please call the club and our team will let you know your username/login.**

AFTER COMPLETING THE ABOVE STEPS

CHECK IN BARCODE: Click this barcode to be able to check-in at the front desk without your access card!

MY SCHEDULE: View your registrations of the day. Will not show registrations past today’s date.

BELLINGHAM WEBSITE: Visit our website for more information!



CLASSES: Reserve group training classes up to 3 weeks in advance starting at 7pm the night before. Cancel at least 2 hours prior to class. **Cancel by 7pm the night before for 5:45am and 7am classes.** Late cancel and no-show fees apply.

PROGRAMS: Enroll for tennis clinics and camps, as well as fitness challenges, workshops and more!

RESERVATIONS: For Tennis Members only, must list 2 or 4 players to book a reservation. Ball Machine is available only on Court 1 (fee applies). Make advanced reservations up to a week out.

CHECK-IN HISTORY: See your current or past month’s check-ins.

MY PACKAGES: See active, expired, and used Personal Training & Tennis Lesson Packages and how many sessions you have remaining.

PAYMENT METHODS: Update your credit card information. Please give our front desk a call if you have any trouble updating your payment method: 360-733-5050.

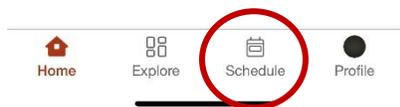
PAY MY BILL: Pay part or all of your bill.

STATEMENTS: See your current or past statements.

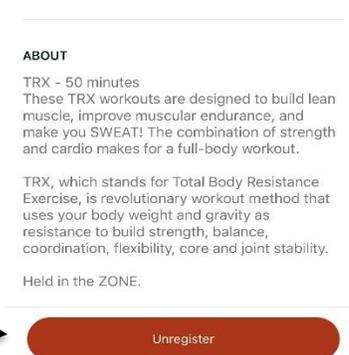
RESERVE GROUP TRAINING CLASSES - Up to 3 weeks ahead starting at 7pm the night before

Log in to your member portal.

- On the HOME PAGE you can click on either “Classes” in the circle or “Schedule” at the bottom of the screen.



- To **Cancel/Unregister** fitness classes go to the class you want to unregister for and click this button
- To **Cancel/Unregister** for tennis clinics please give us a call: 360-733-5050



Need help? Give us a call: 360-733-5050