



BTTC BROWSER ACCOUNT ACCESS – FORGOT PASSWORD

1. Go to www.btcc.fit, select **Club Log-in** from the top Menu Bar.
2. On the Welcome screen, enter your Username. **If you don't know your username/login, please call the club and our team will let you know your username/login.**
3. Click on "Forgot Password?" and enter your email. An email will be sent to you from BTTC, click the email link.
4. Create (or reset) your password from the email and you are in!

AFTER COMPLETING THE ABOVE STEPS – BTTC Portal Home Page Through Browser View

	Home	HOME: View account balance, club announcements, your appointments. MY EVENTS: View of your fitness class reservations from the next 7 days to one month in advance.
	View My Info	VIEW MY INFO: Edit personal information, billing information, see your membership info. See active, expired, and used Personal Training & Tennis Lesson Packages and how many sessions you have remaining.
	View Court Schedule	VIEW COURT SCHEDULE: See Pro lesson availability, see open courts & court bookings.
	Reserve a Court	RESERVE A COURT: For Tennis Members only, must list 2 or 4 players to book a reservation. Ball Machine is available only on Court 1 (fee applies). Make advanced reservations up to a week out.
	Clinics/Camps/Events	CLINICS/CAMPS/EVENTS: Enroll here! Families may enroll other family members connected to their account.
	Group Training	GROUP TRAINING: Reserve group training classes up to 3 weeks in advance starting at 7pm the night before. Cancel at least 2 hours prior to class. Cancel by 7pm the night before for 5:45am and 7am classes. Late cancel and no-show fees apply.
	View My Statement	VIEW MY STATEMENT: See your current or past statements.
	Pay my Bill	PAY MY BILL: Pay part or all of your bill.
	Packages	PACKAGES: Purchase private Tennis Lesson, Personal Training, or Group Training packages here. Call the Club for multi-person packages.
	Account Access	ACCOUNT ACCESS: Select the access levels you would like for your account dependents.
	Notifications	NOTIFICATIONS: Select your communication preferences for notifications.
	Contact Us	CONTACT US: Send us an email message or give us a call.
	Buy A Membership	BUY A MEMBERSHIP: Annual Club Fitness Membership, available for members to purchase.

RESERVE GROUP TRAINING CLASSES - Up to 3 weeks ahead starting at 7pm the night before

- On the right side of the page, the **My Events** drop down box will be preset to next 7 days. This will show you your bookings/pre-registrations for the week ahead! You can look up to one month in advance for you pre-registrations.
- **My Registrations** will show you any tennis clinics you are currently signed up for.
- To **Cancel/Unregister** fitness classes click this button.
- To **Cancel/Unregister** tennis clinics please give us a call: 360-733-5050.

MY EVENTS Next 7 days

JUN 21

Performance (Sat 10am)
10:00am - 11:00am
[Unregister](#)

MY REGISTRATIONS

Program: 9 Adult 2 (2.5-3.0)
Beginner (Age 18+)

Wed | 06:00pm - 07:00pm

#6 Summer (06/30/2025 - 08/14/2025)

Need help? Give us a call: 360-733-5050



BTTC Club App For Your PHONE!

You can check-in at the club with your phone AND use your phone for nearly all the services on the website page of the Member's Online webpage.

- CHECK IN AT THE CLUB
- MAKE/CANCEL RESERVATIONS,
- MAKE PAYMENTS
- SIGN UP FOR CLINICS & CLASSES
- CHECK COURT & CLASS AVAILABILITY
- GET LIVE UPDATES & CLUB NOTICES

User Guide



Getting and using the app is simple.
Just download the app using the QR-codes below.

Get Apple App



Get Google App



One limit is that you cannot see the court schedule on your phone.
Just about everything that is on the Club online access is on your phone.