

FIRST TIME ACCESS

1. Go to <u>www.betrainingtennis.com</u>, select

Club Log-in from the top Menu Bar.

- 2. On the Welcome screen, enter your user name (is your email)
- 3. Click on "Forgot Password?" and enter your email again. An email will be sent to you from BTTC.
- 4. Create (or reset) your password from the email and you are in!

AFTER COMPLETING THE ABOVE STEPS

- 1. Go to <u>www.betrainingtennis.com</u>, select Club Log-in from the top Menu Bar.
- 2. Login to your account with your "Username" (your email address) and "Password"

*	Home	HOME: View account balance, club announcements, your appointments. MY EVENTS: Expand view of appointments to one month advance to see reservations in your future. PACKAGE INFORMATION: See Active, Expired, and Used Personal Training & Tennis Lesson Packages and how many sessions you have remaining.
*	View Court Schedule	VIEW MY INFO: Edit personal information, billing information, see your membership info.
	Reserve a Court	RESERVE A COURT: For Tennis Members only, must list 2 or 4 players to book a reservation. Ball Machine is available only on Court 1 (fee applies).
*	Clinics/Camps/Events	CLINICS/CAMPS/EVENTS: Enroll here! Families may enroll family members connected to their account.
ľ	View My Statement	GROUP TRAINING/FLOOR: Reserve your group training class up to 3 weeks ahead. Can cancel up to 2 hours prior. Late cancel and no-show fees will apply.
=Ľ \$	Pay my Bill	VIEW MY STATEMENT: See your current or past statements.
1	Packages	PAY MY BILL: Pay part or all of your bill.
•	Account Access	PACKAGES: Purchase private Tennis Lesson, Personal Training, or Group Training packages here. Call the Club for multi-person packages.
Ŵ	Notifications	ACCOUNT ACCESS: Select the access levels you would like for your account dependents.
1	Contact Us	NOTIFICATIONS: Select your communication preferences for notifications. CONTACT US: Send us an email message of give us a call.

RESERVE GROUP TRAINING CLASSES/ ZONE & STRONG FLOOR up to 3

weeks ahead.

Log in to your member portal. On the **HOME PAGE** you will see the member tabs on the left to navigate to different features on your portal.

JUL 30	11:00am - 12:00pm Body Com (T/Th 11a	am)
YOUR	REGISTRATIO	ON:S

- On the right side of the page, the My Events drop down box will be preset to Next 7 days. This will show you your bookings/pre-registrations for the week ahead!
- If you pre-register for any of our Group Training classes 3-weeks in advance, you click the drop down menu and select Next month.
- To Cancel/Unregster click this button

Need help? Give us a call: 360-733-5050



You can check-in at the club with your phone AND use your phone for nearly all the services on the website page of the Member's Online webpage.

- CHECK IN AT THE CLUB
- MAKE/CANCEL RESERVATIONS,
- MAKE PAYMENTS
- SIGN UP FOR CLINICS & CLASSES
- CHECK COURT & CLASS AVAILABILITY
- GET LIVE UPDATES & CLUB NOTICES





Getting and using the app is simple.

Just download the app using the QR-codes below.

Get Apple App



Get Google App



One limit is that you cannot see the court schedule on your phone. Just about everything that is on the Club online access is on your phone.