



**CONTAGIOUS ILLNESS ACKNOWLEDGEMENT.** Interaction at the Club, as with all of society, involves risk of contagious illness. To minimize the risk of contagious illness at the Club, we insist that you not come to the Club if you have symptoms of any contagious illness or have come into contact with someone who has a contagious illness. Every time before you come to the Club you must self-evaluate and confirm that:

- 1) I do not have any symptoms or indications of having any contagious illness,
- 2) I have not come into contact with someone who has a contagious illness.

Parents of minor participants at the Club must evaluate and confirm the foregoing for the minors they bring to the Club.

**CANCELLATION POLICIES:** Please note that exceptions to these policies may be specified for programs & events.

**Programs** – (Tennis Clinics, Tennis Camps, Fitness Clinics, etc.): For all enrollment programs, price includes a \$10 Non-refundable processing fee. No refunds will be made for cancellations made one-week or less from the first day of the program.

**Group Training Classes Reservations:** Cancellations may be made up to 2 hours prior to the start time of the class. Late cancellation within the two-hour window prior to the class, late cancellation, and no-show results in the full Non-Member fee per class. **Late Arrival:** All participants have an arrival grace period of 5 minutes after the start time of the class. After that period your spot in class will be given away to anyone waiting.

**Tennis Lessons & Personal Training Appointments:** Full refunds will be made for cancellations made 24 hours or more ahead of the scheduled service. Cancellations made less than 24 hours ahead will incur a full charge for the service because the instructor has prepped the lesson and reserved teaching time specifically for you. No-Shows result in a full charge.

**Tournaments:** No refunds will be issued after the draw is made.

**Tennis Court Late Show, Cancellation and No-Shows:**

**Late Show:** There is a 15-minute grace period to start your play on the court. If you have not let us know that you will be starting later than the first 15 minutes of your court period, your court will be given away to others who are waiting to play. **Late**

**Cancellation:** Late cancellation fee (less than 24 hours notice) of \$10 per court will be shared among the players listed on the court.

**No Show Fee:** A No-show fee of \$10 will be applied per person for failure to cancel a court or for court cancellations made after the start time.

**Club Tennis Leagues:** League participants are responsible for finding their own substitutes and informing the Club prior to the day of league play. If you need help finding a sub, the Club will charge the current “finders fee” per instance. If you do not show up for League and do not have a substitute arranged, you will be charged a penalty for each occurrence. Why? Having a no-show really hurts the play for the rest of the league members. Please inquire with the league coordinator about no-show penalty rates.

**Socials, Special Member Clinics, and Club Events:** Full refunds will be given for cancellations made at least 48 hours before the start of the event or program unless otherwise stated in the registration instructions (some programs will have a NO REFUND policy). Cancellations made less than 48 hours before the start of the event or program will result in a full charge. No-Shows result in a full charge. As you can imagine, most of our socials events are planned for the people who have signed up. Please respect your fellow Members by giving at least a 48-hour notice of your cancellation so that the event can be appropriately planned. Origin of these policies: Membership Handbook.

#### **ACKNOWLEDGE & ACCEPTANCE**

By signing this waiver, I declare that I have read, understand, and will comply with the Bellingham Training & Tennis Club's Policies, follow the above Contagious Illness Acknowledgement, and will follow the procedures and rules in order to use the Club and assume the risk of use of the BTTC Club. Failure to do so endangers your fellow Club members and staff and can result in suspension or termination of your Club access.

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Signature of adult participant or parent/guardian (must be 18 years or older)

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Date

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Notes \_\_\_\_\_